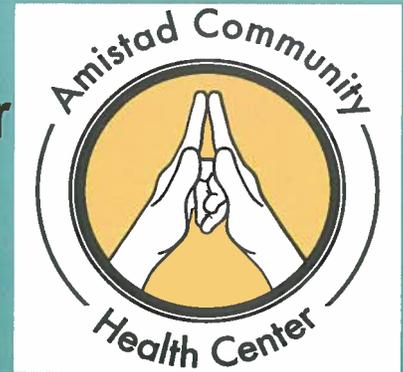


Amistad Community Health Center

2013 Annual Report



A Message from the President



As I reflect on my service to and involvement with Amistad Community Health Center, I want my last message as President of Amistad's Board of Directors to highlight several milestones. Amistad has come a long way over the past several years and I want to recognize the people and events that made this growth possible, including the completion of service for two of Amistad founding members and the changing of the guard in the CEO position. I will also report on the Site Visit from our Federal funding source and completion of the renovation of the first floor of our facility.

I have served as Board President for Amistad since 2007. Only Joe Martinez and Tony Reyes have served longer. Joe and Tony will be rotating off the board after six consecutive years of service, and I will be following them next year. Since I have been President both Joe and Tony have served on the Executive Committee-- Joe as Chair of the Finance Committee and Tony as the Chair of the Strategic Planning & Development Committee. In their positions, they have provided leadership in building the organization we have today. Whenever I needed advice or any other assistance, Joe and Tony were always there. We will recognize Joe and Tony for their contributions to Amistad at our Annual Meeting in January.

Also, our CEO for the last five years, Eddy Herrera, has decided to move back to the DFW area to be closer to family. He started in 2009 when Amistad was experiencing some financial difficulties, and he provided the executive leadership to help the organization achieve stability. Amistad will miss Eddy's leadership and extensive knowledge of operating an FQHC.

Every five years the Health Resources Services Administration (HRSA) does an operational review of grantees and 2013 was Amistad's time for the review. Last June a team from HRSA spent two days assessing our financial, clinical and board operations, and in October we received their report. It is testament of how far we have come as an organization when out of some nineteen categories of program expectations the team came up with only ten recommendations for improvement.

Renovation of our facility started in 2008 with a grant from DSHS, and we finished this year with a grant from the City of Corpus Christi's Community Development Block Grant program. In 2010 with grants from HRSA and the CDBG program, we renovated space for the pediatric clinic and the front office area, and in 2011 CDBG funds were used to convert office space into three exam rooms. In late 2012 we received another CDBG grant to complete the renovation with an additional four exam rooms, a nurses station and office for a clinician. We are extremely grateful to the City of Corpus Christi's Community Development Block Grant Program and our elected officials for making the renovation possible.

Amistad has come a long way since starting service delivery with one physician in leased space back in 2008. Those of us that have been here from the beginning can look back with pride and the community can share in that pride, particularly those who receive quality, affordable services from our excellent clinicians and staff.

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Amistad's Mission: To show and share the love of Jesus Christ to the Corpus Christi community by providing holistic, affordable and quality health care services.

MANAGEMENT TEAM

Eddy Herrera, CEO

Lori Smith, Human Resources Administrator

Joe Flores, CFO

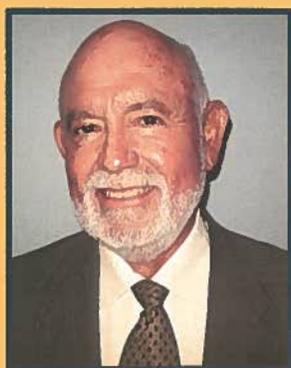
Maria Medina, Front Office Supervisor

Theresa King, Clinical Operations Director

Gloria Galvan, Nurse Supervisor

Dr. Lori Anderson, Medical Director

A Message from the CEO



When offered the position of CEO with a two-year contract at a new community health center, my wife Linda and I viewed the opportunity as a two-year adventure of coastal living. That "adventure" will become five years in February 2014, and we are now ready for our next "adventure." It will be hard leaving a dedicated staff, committed board, kind friends, and the organization with its worthy mission. But, it is time to move on.

In my last CEO Message, I will highlight elements that led to where we are as an organization today. Although Amistad's story started in 2005 or earlier, I will share my perspective beginning in 2009. To say 2009 was difficult is an understatement. I remember meeting a new doctor on a Sunday to sign his contract, and after the signing, he asked for his signing bonus. I told him I would get back to him. On Monday I called our Board President who, as happened on countless occasions during that first year, came to the rescue. It was through the efforts of Mr. Woerner and support from the other Board members that we made it through 2009. Our financial situation began to improve the following year and has improved each year thereafter.

Key factors that have contributed to Amistad's success include the employment of talented staff, implementation of Optimizing Comprehensive Clinical Care (OC³), purchase and renovation of our facility, and expansion into pediatric care.

We have been fortunate to attract highly qualified employees with a strong belief in Amistad's mission and a commitment to create an organizational culture based upon the principles of OC³, patient-centered care that is efficient, accessible and maximizes provider productivity. OC³ is our organizational culture and has positioned us to embrace the latest changes in healthcare: Meaningful Use, Patient Centered Medical Care, Accountable Care Organization, results-based reimbursement, etc.

Renovation of our facility started before my arrival with funds from different sources; however, the first floor has been renovated with funds primarily from the City of Corpus Christi's Community Development Block Grant program. From the original nine exam rooms, the facility now has twenty-two exam rooms, including the pediatric clinic with six exam rooms. In 2010 with a loan from the Driscoll Children's Hospital Foundation and a good price from the owner (HCA Hospital Corp), we purchased the 21,000 square foot facility.

In November 2010 Pediatrician Lori Anderson joined our staff and in 2011 we opened the Pediatric Clinic. The clinic has 1,003 patients currently and we project the number will continue to increase. Since over fifty percent of our patients are uninsured, it is essential that at least thirty percent of our patients be on Medicaid for Amistad to maintain financial viability. The Pediatric Clinic and Dr. Anderson have helped us maintain that balance and viability.

In summary, my Amistad adventure has been very worthwhile and fulfilling. We have come a long way from the struggling days of 2009 and I am confident we have built a solid foundation for Amistad to continue growing and prospering in the years ahead. I am leaving Amistad in good hands.

A handwritten signature in black ink, appearing to read "Eddy Herrera".

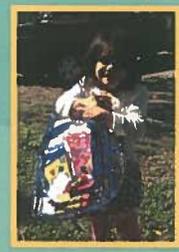
Amistad's Vision: Amistad provides the underserved population in the Corpus Christi/Nueces County community with the highest quality health care available in the spirit and strength of Jesus Christ. We foresee a future where Amistad is the place of choice for full-service health care, meeting the spiritual, emotional and physical needs of the community, and impacting the lives of those around us through the love and actions of Christ by offering treatment of the sick, injured, afflicted, and disabled, without regard for any person's race, color, creed, national origin, gender, sexual orientation, age, religion, economic status, or disability.

Events and Updates

HEALTH FAIRS: Amistad sponsored two health fairs this year, and both events were made possible by the generous support of local vendors and sponsors. The fairs were well attended by our patients and the community. The fair in August focused on marketing Amistad, and many local non-profit organizations and their clients were invited to attend. The health fair in October was centered on immunizations and a healthy eating/living. The CHRISTUS Spohn Care Van facilitated flu vaccines for adults and Amistad provided vaccines for pediatric patients. Dr. Baggerman provided "hands-on" healthy eating demonstration classes for many children and parents. While Dr. Anderson along with the DCH Residents guided children with planting and watering in the community garden.

HEALING ART: In July Amistad was approached by Susana Martinez of the Instituto de Cultura Hispanica de Corpus Christi. The organization chose Amistad to be a recipient of "Healing Art" to enhance the well-being of patients, families and medical staff with donated artwork. The art was given to the center in December and placed throughout the facility. Since then we have had wonderful feedback from both staff and patients.

BOOK DRIVE: Through the efforts of the Driscoll Residents, Amistad was gifted with a generous donation of books for the pediatric clinic in May 2013. The books are a big hit with the pediatric patients! They are delighted to sift through the books and pick one to take home for free.

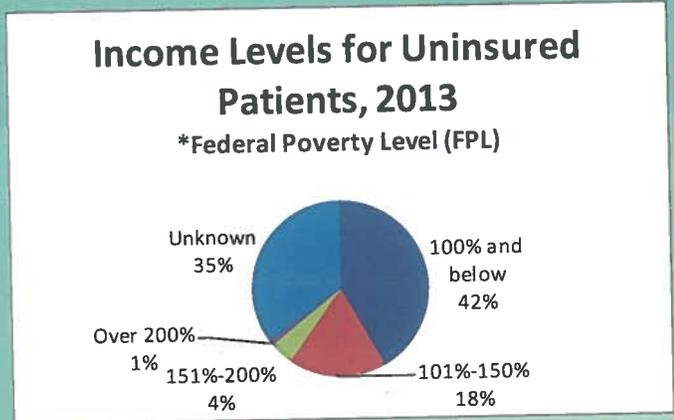
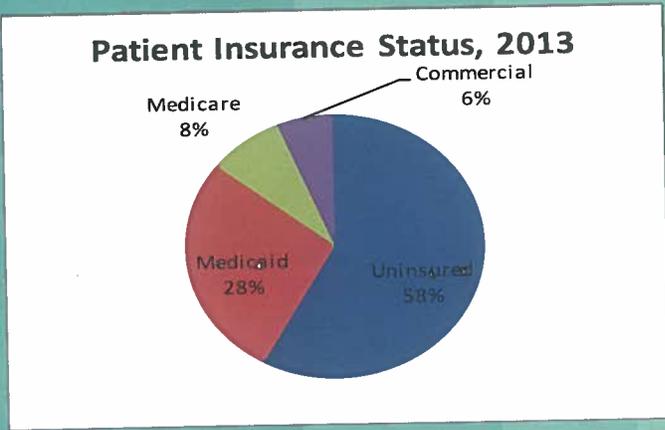
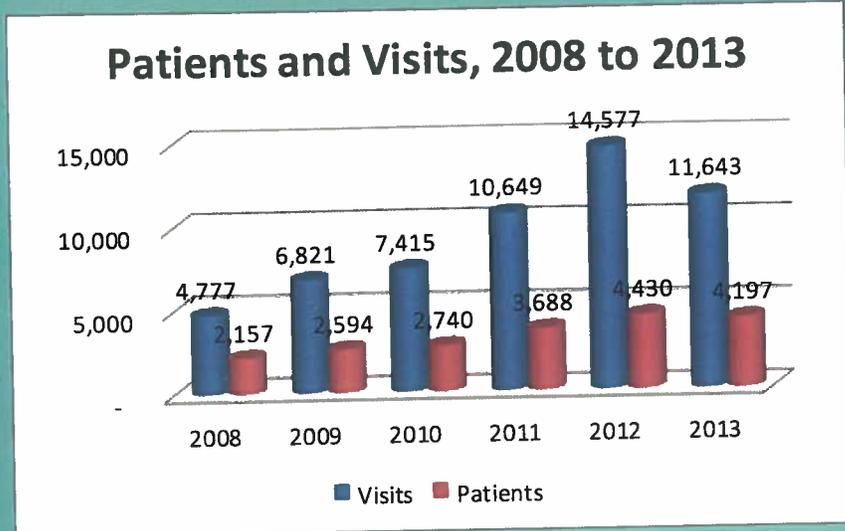


Working Together

We believe in strong partnerships that leverage available resources to the greater benefit of our community. Thank you to all our partners for working with Amistad in 2013!

- American Diabetes Foundation
- Behavioral Health Center of Nueces County
- Charlie's Place Recovery Center
- Coastal Bend Center For Independent Living
- Coastal Bend Wellness Foundation
- Community Action Corporation of South Texas
- CHRISTUS Spohn Health System
- Spohn Memorial Family Practice Residency Program
- Corpus Christi Medical Center
- CLK Architects
- Corpus Christi/Nueces County Public Health District
- Coastal Bend Diabetes Community Foundation
- Kiwanis Club of Corpus Christi
- Direct Relief USA
- Driscoll Children's Hospital Residency Program
- Executive Director's Council of the Coastal Bend
- Head Start Program of Nueces County Com Action Agency
- Health Information Network of South Texas
- Healthy Texas Babies Program
- Lab Corp
- March of Dimes
- Mission 911
- Radiology and Imaging
- South Texas Colonia Initiative
- South Texas Family Planning
- Texas Association of Community Health Centers
- TX A&M Health Science Center CBHEC
- United Way of the Coastal Bend
- University of Texas Health Science Center
- First Friday
- South Texas Abuse and Recovery Services
- TX A&M Nurse Practitioner, Pharmacy and Nursing Programs
- Vincent Morin, DDS

A look at Amistad's 2013 performance...



2013	#	%
Patient Fee Revenue	1,183,868	45%
Federal 330 Funds	800,308	30%
Other Grants/Incentives (MHM, CDBG, MU, etc.)	597,937	23%
Contributions	69,785	3%
Total	2,651,898	100%

...financial, productivity, and clinical outcome measures.

PATIENT SPOTLIGHT

Patients: Jorge, Berenise, and Brianey Rios

Ages: 18 years, 15 years, and 2 months old

Ms. Idalia Rios started bringing her children Jorge, Berenise, and Brianey to Amistad after she saw a television ad for the health center. Since then, she says that she loves Amistad so much that she's been referring friends and family to the clinic as well. "I rate it a 10! I have had no problems, and I get an appointment right away when we need it. Dr. Anderson has even taken the time to call me herself."



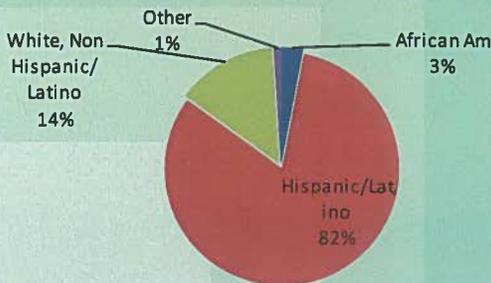
CLINICAL DATA

Hypertensive patients with Blood Pressure in control	47%
Hypertensive patients with Blood Pressure out of control	53%
Diabetic patients with a normal Hemoglobin A1c	35%
Diabetic patients with Hemoglobin A1c in control	24%
Diabetic patients with Hemoglobin A1c not in control	41%

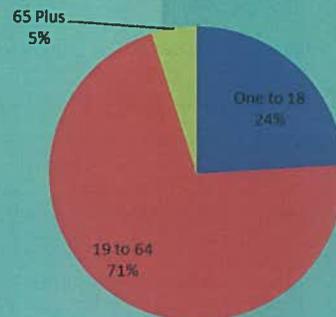
**Texas A&M Health Science Center
Coastal Bend Health Education Center
Medication Assistance Program**

Total Patients Served	367
Applications Processed	1,787
Cost Savings to Patients \$	937,139

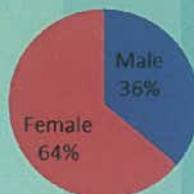
Patients by Race/Ethnicity, 2013



Patients by Age Group, 2013



Patients by Gender, 2013



Medical Director's Report Amistad 2013

It has been the commitment of our Board, our administration, our providers, our staff, our donors, and our faith that has propelled Amistad to its accomplishments of 2013.

This commitment was demonstrated in a number of ways in the clinic. Micki Schmidt APRN, took on an extra load of patients when we were short providers. When we had a summer health fair and needed volunteers, staff from all sections of the clinic volunteered their time to make it a great success.

In November 2013, Dr. Rafael Garcia, a Board Certified Emergency Room Physician joined Amistad . He brought a wealth of medical knowledge from years of clinical experience. As a Corpus Christi native, he knows our community well and is devoted to the health care of all its members.

Dr. Kerrie McLemore, a Board Certified Family Practice Physician, joined Amistad in December. She completed her residency at Memorial Family Practice Program and is familiar to our community also. She is well-trained and compassionate; a young doctor whose energy, knowledge, and skill will enable her to greatly contribute to the health of each of her patients.

In Pediatrics, we were the recipients of a generous grant from Valero that enabled us to purchase a Spot Vision Screener. This equipment allows us to accurately check the vision of young children who cannot tell us what they see. We are able to detect vision problems in children as young as six months and refer them for further treatment. We look forward to sharing this ability to quickly and accurately screen a young child's vision with our partners at Head Start. In July, Dr. Eric Baggerman will join the Pediatric team. He is a brilliant Driscoll resident who is devoted to advocating for children's health and welfare.

We are honored to continue our partnerships with Driscoll Children's Residency program. For the next three years, five physicians from Driscoll will have their Continuity Clinic at Amistad. Spohn Memorial also sends residents to perform an elective month of Pediatrics in our clinic.

As we enter 2014, Amistad Community Health Center remains grounded on a solid foundation, committed to working together and maintaining the mission of its founders, and focused on providing hope, healing, and health to all, based in the traditions of the healing mission of Jesus Christ.

Lori Anderson MD, FAAP
 Medical Director Amistad Community Health Center
 Clinical Faculty Driscoll Children's Residency Program



“Individual commitment to a group effort-that is what makes a team work, a company work, a society work, a civilization work.”

Vince Lombardi

Quality, affordable health care services

*A BIG thank you to all the donors and foundations
that supported Amistad in 2013!*

Individual Donors

Clare Wonders	Yoshiko Strentzsch	Donna McClure	Belinda Flores
Steve Woerner	Lori Smith	Joe A Martinez	Joe Flores
Alan R. Wilson	Dolores Skotka	David C Loeb	Hugh and Anne Dobson
Elizabeth Wilson	Marc Sexton	Theresa King	Kathryn Dirks
John C White	Phyllis Seidel	Merritt Kennedy	John de Montel
Rosefina Villarreal	Linda Copado Rincon	Cheryl Jackson	Martha D
Janet Tysinger	Jerry Pyron	Ernesto Hinojosa	Ellison Crider
Leana Towler	Kent Oliver	Priscilla Heslip	Carolyn Buckley
Sylvia Tovar	Jaime Nodarse	Eddy Herrera	Gordon and Robin Bennett
Sean Tooker	Chris Nicosia	Pamela Hall	Sam Beecroft
Laura Tjondrowardojo	Loyd Neal	Kip Gibbs	Clara Baumgartner
Kenna & Roger Timperlake	Carole Murphrey	Debra Ramona Garcia	Eric Baggerman
Frances Tapp	Jodi Mendoza	Blanca Fradera	Suzanne Anthony
Tony Reyes	Donna McClure	Pat Fossett	Lori Anderson

FINANCIAL SUPPORTERS

- Blanche Davis Moore Foundation
- Coastal Bend Community Foundation
- CIGNA Foundation
- City of Corpus Christi Community Development Block Grant Program
- Coastal Bend Diabetes Initiative
- Day of Giving
- Driscoll PCP Incentive
- Ed Rachel Foundation
- Health Resources Services Administration
- Healthy Texas Babies
- Methodist Healthcare Ministries
- Nueces County Commissioners Court
- Texas Department of State Health Services
- United Way of the Coastal Bend
- Valero Energy Corporation

BOARD OF DIRECTORS

* Consumer Board Members

Steve Woerner*, President	Sheila O'Conner Allan*
Tony Reyes, Vice President	Belinda Flores*
Joe Martinez, Treasurer	Juantia Lopez*
Chris Nicosia, Secretary	Doug Mercer*
	Alan Wilson

Be Part of the Success!

Help us expand and grow the mission of serving the Coastal Bend community with quality health care services through the love of Jesus Christ by volunteering at Amistad!

1. **Volunteer:** Let us know your skills, interests, and talents and we'll find a task that fits you! Have a church or civic group looking to volunteer? Let us know and we'll find a way for you to improve the lives of our patients.
2. **Donate:** Donations help Amistad expand health care services to more adults, kids and families! Help us make our community healthier.
3. **Tell your friends:** Spread the word about all the great things going on at Amistad. Like us on Facebook!



Quality, Affordable Health Care Services

Amistad offers patients a medical home where they can have a wide range of health care and auxiliary services coordinated by their personal provider. We offer the following services:

- Primary health care services
- Pediatric and adolescent health care services
- Gynecology and obstetrics
- Wellness checks, including nutrition education
- Diabetes management and education
- Immunizations
- Prescription Assistance
- Community gardening and exercise opportunities



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